



Converge International's Specialist Phone Helplines.

Converge International understands that people face many challenges in their lives and that, sometimes, these require specialised support. We believe the counsellors providing this support should be specialists with specific social or cultural experience, knowledge and understanding.

SPECIALIST PHONE HELPLINES

Your organisation offers access to one session of specialist support (available during business hours only), in addition to your existing Employee Assistance Program services.

First Nations Helpline

Call for specialist advice and support around indigenous issues. We provide a safe space for you to talk to someone who can empathise with your issues and provide support.

1300 287 432

LGBTIQ Helpline

Speak with a specialist counsellor and access support across issues specific to Lesbian, Gay, Bisexual, Transgender, Intersex, Queer or Questioning people.

1300 542 874

Domestic and Family Violence Helpline

Speak with a specialist and access counselling, referral and support around domestic and family violence.

1300 338 465

Eldercare Helpline

Access advice on aged care issues and referral to specialist resources, as well as emotional support when caring for family members or friends.

1300 035 337

Disability and Carers Helpline

Talk with a counsellor to access specialised advice on disability support, as well as emotional support around caring for family members or friends who live with disability.

1300 243 543

Spiritual and Pastoral Care Helpline

Speak with a counsellor who will help you draw on Spiritual resources suitable to your faith journey. We have counsellors from all major faith traditions and every major Christian denomination trained to integrate spirituality as an essential aspect of well-being.

1300 772 435

HOW DO THESE SERVICES SUPPORT YOU?

When you call one of our five specialist helpline services, you can access additional support through referrals to external services, specialised information and resources.

Most importantly, you get to speak with an independent, experienced, trained and supportive counsellor; someone who is there for you during a challenging time.

MORE INFORMATION

You can find out more about our Specialist Phone Helplines by visiting our website at convergeinternational.com.au or calling **1300 our eap (1300 687 327)**.

EAP Connect

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